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| **Learning Needs** | **Goals** | **Learning Activities and Due Dates** | **Activity and Due Date** | **Contact Hours** | **Evaluation** | **Supporting Material in eportfolio** |
| Communication with Spanish speaking patients | Improve skills for communication with patients of varying cultures; improve knowledge of cultural differences relating to healthcare | Develop a standard basic communication sheet for Spanish speaking patients; have manager or another expert nurse review it.  (due 12/31/12) | Communication sheet developed and reviewed by nursing manager  (due 12/21/12) |  | Improved understanding of how to communicate with Spanish speaking patients; improved understanding of cultural differences within the Hispanic culture. | Communication sheet |
|  |  | Read sections in Masters regarding cultural and ethnic diversity  (due 12/31/12) | Read sections  (due 12/31/12)  **Read section**  **on cultural**  **considerations**  **in Masters pp**  **279-280.** | complete learning activity per course requirements  **Activity 2 on p 283 to be completed by 12/31/12** | Able to use concepts in communicating with Spanish speaking patients; improved understanding of cultural diversity. | Completed learning activity |
|  |  | Read 3 professional journal articles regarding communication and cultural differences  (due 10/31/12)  **See reference list below.** | Read journals  (due 10/31/12)  **Journals read by 10/31/12** |  | Able to use concepts in communicating with Spanish speaking patients; improved understanding of cultural diversity. | Links to journals read  **See reference**  **list of journals below. Due to copy right issues, I am unable to post the journals.** |

Reference list of journals read regarding communication and cultural differences:

El-Amouri, S.,& O’Neill, S. (2011). Supporting cross-cultural communication and culturally

competent care in the linguistically and culturally diverse hospital settings of UAE.

*Contemporary Nurse: A Journal for the Australian Nursing Profession, 39*(2), 240-255.

Retrieved from EBSCO Host.

Hicks, D. (2012). Cultural competence and the hispanic population. *MEDSURG Nursing, 21*(5),

314-315. Retrieved from EBSCO Host.

Kreitler, S. (2005). The effects of cultural diversity on providing health services. *EDTNA/ERCA*

*Journal of Renal Care 31*(2). 93-98. Retrieved from EBSCO Host.